

QUARTERLY PHYSICAL REPORT OF OPERATION  
As of 2016 December 31

Department: Department of Health (DOH)  
Appropriations: Current Year Appropriations  
Agency: Office of the Secretary  
Operating Unit: Southern Philippines Medical Center  
Organization Code (UACS): 130011400061

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of December 31 2016	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12=(8+9+10+11)	13	14
Part A													
I. Operations													
MFO 1: HEALTH SECTOR POLICY SERVICES	000003010000000												
Quantity													
Number of policies issued and disseminated						162							
Quality													
Average % of Stakeholders that rate health policies as good or better						81%							
Timeliness													
% of policies in the last 3 years that are reviewed/ updated						32%							
MFO 2: TECHNICAL SUPPORT SERVICES	000003020000000												
Training Support													
Quantity													
Number of Human Resources for Health of LGUs and other partners trained						147,457							
Number of training days delivered						16,923							
Quality													
Average % of course participants that rate training as good or better						86%							

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Timeliness													
% of requests for training support that are acted upon within one week of request						87%							
Funding Support (HFEP)													
Quantity													
Number of LGUs and other health partners provided with health facilities						2,773							
Quality													
% of clients that rate the provided health facilities as good or better						80%							
Timeliness													
% of provided health facilities that are fully operational 3 years after acceptance/installation						89%							
% of facilities for which funding is provided that are fully operational within 6 months from approval of request from the LGUs						82%							
Funding Support (NHIP)													
Quantity													
Coverage Rate of Indigents (NHTS-PR Poor)						100%							
% of hospitals with PhilHealth engagement						100%							
% of Indigents and Senior Citizens profiled						at least 40%							
Quality													
% of NHTS Poor members assigned to a PCB provider						100%							
Timeliness													
Claims Processing Turn-Around Time						<30 days							

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(TAT)													
Disease Prevention													
Quantity													
Number of commodities and services to LGUs: Vaccination, Doctors Hours, Nurses and Midwives						18,560,794							
Quality													
% of stakeholders who rate the commodity supply/service good or better						87%							
Timeliness													
% of requests for commodities and human resource services met in full within 48 hours						86%							
MFO 3: HOSPITAL SERVICES	000003030000000												
Direct Health Care Delivery													
Quantity													
No. of elective surgeries		828	863	932	910	96,331	950	1,103	1,014	1,207	4,274	741	The high accomplishment rate can be attributed to the addition, upgrading and improvement of Operating Room instruments, facilities and equipment.
No. of emergency surgeries		2,358	2,603	2,633	2,680	170,808	2,431	2,500	2,656	2,698	10,285	11	The high accomplishment rate can be attributed to the addition, upgrading and improvement of Operating Room instruments,

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Quality													facilities and equipment.
Net death rate among in-patients		3%	3%	3%	3%	3%	5.15%	4.97%	4.78%	4.96%	4.97%	1.97%	SPMC is the end referral in Southern Philippines therefore most seriously ill patients from other hospitals are transferred here.
% of clients that rate the hospital services as good or better		90%	90%	90%	90%	90%	96.11%	93.48%	93.22%	93.08%	93.97%	3.97%	The PETD conducted a random survey to different clients coming in and out of the hospital which includes patients, watchers, visitors and suppliers. The result of the survey tells us that most of our clients are satisfied with our services.
% of in-patients with hospital - acquired infection		1%	1%	1%	1%	1%	0.20%	0.11%	0.14%	0.81%	0.32%	-0.68%	SPMC created a Wound Care Team that will manage the wounds of in and out patients wherever in the hospital. We also have a dedicated members of Infection Control Committee that monitors the cleanliness and

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													sanitation in the hospital.
Timeliness													
% of out-patients with level 2 or more urgency rating attended to within 30 minutes		91%	91%	91%	91%	91%	98%	93.50%	88.24%	89.78%	92.38%	1.38%	The additional nurses, doctors and the triage staff in the Emergency Room made us respond and attend to patients immediately.
Financial													
Number of out-patients managed		74,756	85,702	87,853	83,667	4,497,508	90,916	102,848	100,574	97,865	392,203	60,225	The increasing number of patients is due to the improved facilities and services of the hospital which give confidence to the populace to avail of our health care services.
Number of in-patients managed		15,505	16,760	18,134	18,252	1,300,597	16,603	17,303	21,037	20,061	75,004	6,353	The increasing number of patients is due to the improved facilities and services of the hospital which give confidence to the populace to avail of our health care services.
MFO 4: HEALTH SECTOR REGULATION SERVICES	000003040000000												
Licensing/ Registration/ Accreditation													
Quantity													
No. of permits, licenses and accreditations						155,241							

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issued for health products/ establishments/facilities /devices and technologies													
Quality													
% of authorized/accredited entities with detected violations of license or accreditation conditions						7%							
Timeliness													
% of applications for permits, licenses or accreditation acted upon within 3 weeks of application						94%							
Monitoring													
Quantity													
No. of inspections of regulated products and entities						5,000,312							
Quality													
% of submitted reports that resulted in the issuance of notice of violations and penalties imposed.						11%							
Timeliness													
% of entities which have been monitored at least once a year						76%							
Enforcement													
Quantity													
No. of reported violations and complaints acted upon						1,626							
Quality													
% of cases resolved						58%							
% of stakeholder who view DOH enforcement as good or better						89%							
Timeliness													
Number of cases acted upon within 30 days						616							

Prepared By:

**Emmanuel R. Driz, CPA**

Administrative Officer III  
Planning Services Head/Planning Officer

Date: 06/Jan/2017

In coordination with:

Eric Nillas

Financial Services Head/Budget Officer

Date: 06/Jan/2017

Approved By:

Leopoldo Vega

Agency Head/Department Secretary

Date: 06/Jan/2017

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